Exhibitor Show Services

Customer Portal

User's Manual

*** Field Edition ***

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10715 Kahlmeyer Dr. St. Louis, MO 63132

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Customer Portal

The Exhibitor Show Services customer portal provides remote users the ability to check on the status of their goods stored in our warehouse. To access the customer portal, you need to follow these steps:

1) In your internet browser enter the address of the Exhibitor Show Services web site as shown below.



2) After a few seconds the Exhibitor Show Services website should appear on your screen as shown below. You now need to click on the "Customer Portal" menu option displayed on the left hand of the screen.



3) Your screen should now display the login screen shown on the next page. You now need to enter the login credentials provided by Exhibitor Show Services. If your login credentials use

your email as the user id, you can always have your password emailed to you by clicking on the "If you have forgotten your..." link towards the bottom of the screen.

	Customer Portal	
	User Id: Password:	
	Login Reset	
If you have	forgotten your password, please <u>click here</u>	
	(c) 2011 ExhibitorShowServices.Com	
4) After successfully logging into the one shown below.	the Customer Portal you will be prese	nted with a screen similar to
Purina Mills	Exhibitor Show Services Client Support Area Field Access	LAND O LAKES' Feed
Warehouse Show/Exhibit Item Viewing		
Website Statistics & Reports Quick Report Webtrends Report		
• Other Operations • Exit		
	Land & Privacy (A) 2011 Fabilities Show Smiles	

5) From the client support area of the portal you can access the Warehouse management system, and/or view various web tracing reports.

Warehouse Content Management System

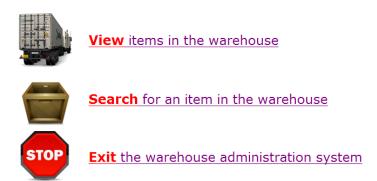
The warehouse content management system allows you to search and view items managed by Exhibitor Show Services for your company. To access the Warehouse Content Management System you must first be logged into the customer portal, where you will see a screen like the following:



To start the Warehouse content Management System, you need to click on that menu option as shown above. After a few seconds you will be presented with a screen like the on shown below.

Warehouse Content Management System

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In the field version of the Warehouse Content Management System, only three options exist. They are to view all of the items (with a department/species filter available), to search for specific items, or to exit the system.

Each of these three options are detailed in the next several pages.

View I tems in the Warehouse:

When the "View Items in the Warehouse" option is selected, the screen will change to the one shown below:

Warehouse Content Management System

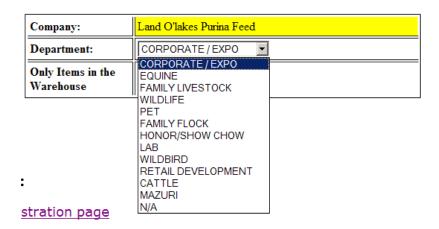
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Items to View

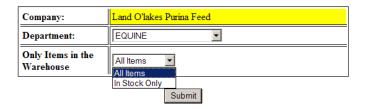
Please select the criteria used to prepare the list of items.



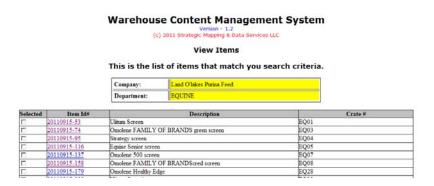
This screen is the "filter" screen, where you can select the department/species and in-stock status(whether the item is currently in our warehouse or on the road) of items. Each of these two filter options will restrict the items to be displayed, and their selection is base don a pull down list. To select the department, pull down the "department" list and select the desired department.



To select the in-stock status (whether the item is currently in our warehouse or on the road) of an item, pull down the "only items in the warehouse" and make your choice.



After making your filter selections, you need to click on the "Submit" button and the screen will change to display those items that match your selection criteria. A sample listing is shown below:



If no items match your selection criteria, the same screen is shown, but without any items listed.

For any item listed, you can obtain details about that item, including photographs, by clicking on the item # associated with that item. An example of the detail view is shown below:



Item Id#:20110928-841

Item Description: Skyline 10' Rangleland Display 1 of 3

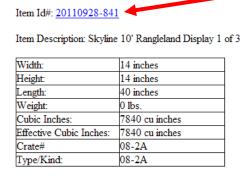
Width:	14 inches
Height:	14 inches
Length:	40 inches
Weight:	0 1 bs.
Cubic Inches:	7840 cu inches
Effective Cubic	7840 cu inches
Inches:	7840 cu menes
Crate#	08-2A
Type/Kind:	08-2A

Pictures (if available):





If the item being displayed is a crate or other large storage container, clicking on the id number (shown below will bring up a list of the contents of the crate.



Pictures:

Search for an Item in the Warehouse:

When the "Search for an Item in the Warehouse" option is selected, the screen will change to the one displayed below.

Warehouse Content Management System

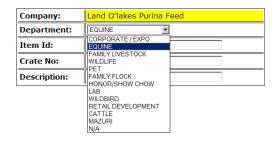
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Item Search

Pick the department, enter the Item Id, Crate Number or Description for the show/exhibit item you would like to find in the warehouse database. You only need to specify information in



This screen is the "filter" screen, where you can select the department/species, item id, crate number or description. Each of these filter options will restrict the items to be displayed. The department/species is selected by a pull down list, while the other items are "fill in the blank" type. To select the department, pull down the "department" list and select the desired department.



After making your filter selections, you need to click on the "Submit" button and the screen will change to display those items that match your selection criteria. A sample listing is shown below:

Warehouse Content Management System

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Listed Below are the Item(s) that match your search criteria. Details about the contents of an item, including photos (if photos are on file) can be obtained by clicking on the item id#.

Item Id#	Description	Crate #	Department
20110915-53	Ulltum Screen	EQ01	Equine
20110915-74	Omolene FAMILY OF BRANDS green screen	EQ03	Equine
20110915-95	Strategy screen	EQ04	Equine
20110915-116	Equine Senior screen	EQ05	Equine
20110915-137	Omolene 500 screen	EQ07	Equine
20110915-158	Omolene FAMILY OF BRANDScred screen	EQ08	Equine
20110915-179	Omolene Healthy Edge	EQ28	Equine
20110915-200	Ulitum Growth	EQ30	Equine
20110915-263	Truss Pieces	SK1	Equine
20110915-284	Truss Pieces	SK2	Equine
20110915-305	Wood Crate Feed Bins	SK3	Equine
20110915-326	Wood Crate Feed Bins	SK4	Equine

If no items match your search criteria, the same screen is shown, but without any items listed.

For any item listed, you can obtain details about that item, including photographs, by clicking on the item # associated with that item. An example of the detail view is shown below:



Item Id#:<u>20110928-841</u>

Item Description: Skyline 10' Rangleland Display 1 of 3

Width:	14 inches
Height:	14 inches
Length:	40 inches
Weight:	0 lbs.
Cubic Inches:	7840 cu inches
Effective Cubic	7840 cu inches
Inches:	/ 840 cu inches
Crate#	08-2A
Type/Kind:	08-2A

Pictures (if available):





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Pictures: